Staff Training Options

Jackrabbit offers multiple training options for you, your staff, and anyone who wants to learn how it can best serve your business!

- **Jackrabbit Training System (JTS)** - self-paced training to help Users master core Jackrabbit features.
- **Setup Program** - an Onboarding Coach will be assigned to you and will walk you through the initial setup.
- **Virtual Classroom Training** - step-by-step instructions on how to use all Jackrabbit features.
- **Webinars** - lots and lots of webinars!
- **Tradeshows** - learn one-on-one while you attend a tradeshow.
- **Onsite Training** - we come to your location to answer all your Jackrabbit questions.

Expand/Collapse All

Jackrabbit Training System (JTS)

JTS is intended for any business that wants to offer its staff self-paced training to master the core features of Jackrabbit.

Each lesson includes a quiz that sends results to an assigned email address. Users learn on a designated Jackrabbit database, separate from your own, to allow trainees to practice while working through the lessons without affecting your data. JTS offers all of the following:

- Onboard new staff with lessons organized by User Role to cover Jackrabbit features important to their job function.
- Provide learning and development opportunities to existing staff.
- Strengthen your own understanding of all things Jackrabbit.

  Click here to take a look at the JTS today!

See the **Supervisor Instructions** article for information to give your trainee before they hop into the JTS.

Copy and paste this URL to share with your staff:

https://trainingstaff.jackrabbitclass.com/help

Setup Program

Jackrabbit is dedicated to setting you up for success. You will be assigned an Onboarding Coach to walk you through the initial setup and is there for you to answer any questions you may have.

Click here to learn more about the Setup Program.

Virtual Classroom - Learn Jackrabbit from the Ground Up

Join the Jackrabbit team for a half-day of virtual classroom training! This training will cover step-by-step instructions on how to start using all of Jackrabbit's features. Ideal for clients who are new to Jackrabbit or anyone who wants to refresh their memory on Jackrabbit's core functionality.

Topics covered include:

- Navigating Jackrabbit
- Families, Students, Classes, including Grids
- Customizing Jackrabbit for your Organization (General Settings)
- Discounting, Prorating & Automation
- Transactions & Financials
- Staff Portal

Register here for the on-demand 2024 Jackrabbit Foundations Training

LevelUp Webinars

Use the links below to register for upcoming webinars.

May 16, 2024: Smart Grids Webinar

May 28, 2024: Post Tuition Fees & Automation Webinar

May 30, 2024: ePayments & Automation

July 18, 2024: Transition to a New Session of Classes in Jackrabbit

Don't see the webinar you are looking for? Stay tuned every month for an updated list of webinars on deck!

Click here for a library of all available on-demand webinars.

Tradeshow Opportunities

Are you traveling to a tradeshow soon? There will be a Jackrabbit training specialist at several upcoming shows. Email **training@jackrabbittech.com** if you want to set up some time for one-on-one training during a tradeshow.

USSSA Spring Meeting	February 20, 21	Asheville, NC
USAG Congress — National	June 28, 29, 30	Minneapolis, MN
Dance Teacher Web	August 1, 2, 3, 4	Las Vegas, NV
USSSA	September 29, 30, October 1	Las Vegas, NV

Onsite Training

Do you need some one-on-one or small-group training? With onsite training, we come to you for a full day or more and answer all your Jackrabbit questions.

Onsite training costs depend on your location and the duration. For a cost estimate**fill out and submit this form**. If you are located in an area close to where we will be attending a tradeshow, the cost of the training may be lower.