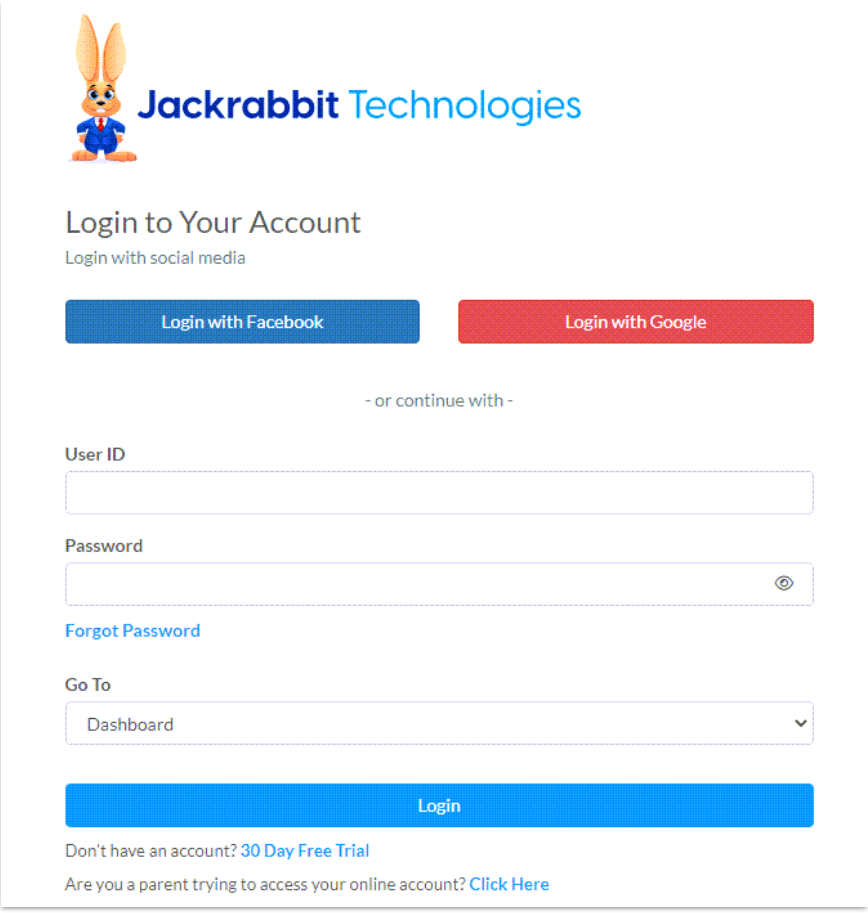
Log In and Out of Jackrabbit

Last Modified on 08/11/2023 4:35 pm EDT

There are multiple ways to log in to Jackrabbit from any computer or device with internet access.



Login with Facebook

You have the option to log in with Facebook.

1. Access the login page at **https://www.jackrabbitclass.com**. Bookmark this page for quick access!
2. Click on the **Login** tab in the upper right corner.
3. Click on the blue **Login with Facebook** button.
4. Select the Facebook account to link to Jackrabbit.
    - You will be prompted to select a Facebook account if you have multiple Facebook accounts. Enter your password if you are not already logged into your Facebook account.
5. Enter your Jackrabbit User ID and Password in the *Link Social Account* window.
    - This linking step is only required once, and Jackrabbit will remember your credentials.
    - Jackrabbit will open the Executive Dashboard or another page you selected from the *Go To* drop-down list on the login page.

Login with Google

There is an additional option to log in with a Google account.

1. Access the login page at **https://www.jackrabbitclass.com**. Bookmark this page for quick access!
2. Click on the **Login** tab in the upper right corner.
3. Click on the red **Login with Google** button.
4. Select the Google account to link to Jackrabbit.
    - You will be prompted to select a Google account. Enter your password if you are not already logged into your Google account.
5. Enter your Jackrabbit User ID and Password in the *Link Social Account* window.
    - This linking step is only required once, and Jackrabbit will remember your credentials.
    - Jackrabbit will open the Executive Dashboard or another page you selected from the *Go To* drop-down list on the login page.

Anti-virus software or a firewall may prevent you from logging into Jackrabbit using Facebook or Google. To fix this, open your anti-virus software and select the Web Protection Exception option; add these domains: **connect.facebook.net** and **accounts.google.com/gs/client**. If you are still having issues logging in, please email **support@jackrabbittech.com**.

Login with Your Jackrabbit Credentials

Logging in requires a Jackrabbit **User ID** and a **Password**. The first User ID in your database, and a temporary password, are created by our Support Team when you request your free trial or order Jackrabbit. This information is sent to you in an email. If you do not have your User ID and the temporary password, please contact our Support Team at **support@jackrabbittech.com**.

1. Access the login page at **https://www.jackrabbitclass.com**. Bookmark this page for quick access!
2. Click on the **Login** tab in the upper right corner.
3. Enter your Jackrabbit User ID and Password.
    - Jackrabbit will open to the Executive Dashboard or to another page in the application you selected from the *Go To* drop-down list on the login page.

If another person logs in on the same device and browser using a second tab, the first person will be logged out. Use different browsers if your team requires access to multiple logins on the same device without disrupting anyone, i.e., one uses Google Chrome while another uses Mozilla Firefox.

Log Out

Log out of your Jackrabbit database by clicking Signout in the upper right corner of your screen located below your User ID. *Note:* If you are logged into Jackrabbit and are not active within a 2-hour window, you will be automatically logged out.