Log In and Out of Jackrabbit

Jackrabbit is accessible from any computer or device with internet connectivity through multiple access options.

Our Support Team generates your initial **User ID** and temporary **Password**, which you will receive via email. You will use these credentials to log in to Jackrabbit. If you do not have your User ID and temporary password, contact our Support Team at **support@jackrabbittech.com**.

There are multiple login methods available on the main login page which is accessed from **https://www.jackrabbitclass.com**. Bookmark this page for quick access!

> Jackrabbit User ID & Password
>
> Facebook
>
> Google

Expand/Collapse All

Login with Jackrabbit Credentials

1. Click **Login** (top right corner).
2. Enter your Jackrabbit **User ID** and **Password**.
3. Upon logging in, Jackrabbit will open to the Executive Dashboard or a chosen page if you have selected one from the Go To drop-down menu on the login page.

> If a different User ID logs in using the same device and browser in another tab, the first tab will automatically switch to the second User ID. To avoid this, use different browsers (e.g., one person uses Google Chrome, another uses Mozilla Firefox).

Login with Facebook

1. Click **Login** (top right corner) > **Login with Facebook** (button).
2. Select the Facebook account to link to Jackrabbit and enter your Facebook password.
3. Enter your Jackrabbit **User ID** and **Password** in the Link Social Account window.
   - This linking step will be completed on the initial login.
   - Jackrabbit will open the Executive Dashboard.

Login with Google

1. Click **Login** (top right corner) > **Login with Google (**button).

2. Select the Google account to link to Jackrabbit and enter your Google password.
3. Enter your Jackrabbit **User ID** and **Password** in the Link Social Account window.
    - This linking step will be completed on the initial login.
    - Jackrabbit will open the Executive Dashboard.

Log Out

1. Click the **Signout** button (top right corner).
2. If you are logged into Jackrabbit and are not active within a 2-hour window, you will be automatically logged out.

Anti-virus software or a firewall might block you from logging into Jackrabbit using Facebook or Google. To resolve this, open your anti-virus software and find the Web Protection Exception option. Add the following domains: connect.facebook.net and accounts.google.com/gs/client. If you continue to experience login issues, please reach out to **support@jackrabbittech.com**.