

Jackrabbit Plus - A Mobile App for Your Business

Last Modified on 03/05/2024 10:13 am EST

Boost your business and communications by offering customers an improved experience with a custom-branded mobile app!

Jackrabbit Plus seamlessly integrates Jackrabbit's Parent Portal with an app you can customize for your business.

With Jackrabbit Plus, you'll receive all of the following benefits:

Seamless integration with the Jackrabbit Class Management System

Custom branded app available for iOS and Android devices

Unlimited custom in-app content and features

Online & Personalized Customer Support

On-Demand Video Help

Get Started with *Jackrabbit Plus*

Schedule a **Live Demo call** to learn more about *Jackrabbit Plus*.

Email our *Jackrabbit Plus* Team at plus@jackrabbittech.com to get started now!

**Expand/Collapse
All**

Pricing

Mobile Inventor Website

<https://mobileinventor.com>

Video Help

These short videos have been created to answer some questions you may have about the Jackrabbit Plus mobile app.

Customize Your Jackrabbit Plus App	Jackrabbit Plus Push Notifications
Password Protect Jackrabbit Plus Pages	Jackrabbit Plus and Spot TV
Jackrabbit Plus App Login Settings	Jackrabbit Plus - e-Gift Cards & e-Punch Cards

Promote Your Mobile App	Class Opening Lists
Your App Menu	Create and Manage Groups

Frequently Asked Questions

Q. *Where can I see an ePayment that was made through the Jackrabbit Plus mobile app?*

A. You can see a payment that was made through the Jackrabbit Plus mobile app in the *Family record > Transactions tab > User* (last column). The *User* is listed as *Portal-* (with the contact email address).

To make an ePayment using the Jackrabbit Plus mobile app:

1. Log in to the mobile app.
2. Click *My Account*. The current balance is shown.
3. Click the *Pay Now* button and walk through the *Make a Payment* workflow.

Q. *What is this Family record, **ZZMobileInventorRequired**? I never added it.*

A. When you sign up for Jackrabbit Plus we added a Family record for **ZZMobileInventorRequired** to your organization's account. This is added to comply with Google and Apple's mobile app compliance regulations for verification. The Family record has a status set to inactive, does not count toward your Jackrabbit monthly billing, and cannot be edited, deleted, or archived.

This message appears on the Family record Summary tab.

Q. *Does Jackrabbit Plus support in-app viewing with **Spot TV**?*

A. Yes! If your organization has an account with Spot TV, parents will be able to view the live-stream classes and watch their children in real time.
