Delete Multiple Transactions at Once

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Using the Delete Transactions function from the Transactions menu, you can delete multiple transactions at once, making bulk updates quick and easy.

Permissions define the data Users can access and the actions they are allowed to perform. The Delete Transactions function requires the *Delete Transactions* permission in the Transactions category. Learn more about **Permissions for Jackrabbit Users.**

To delete a group of transactions:

1. Go to the **Transactions** menu > **Delete Transactions** > **Transaction Fees**.
2. Select **Search Criteria** to locate the transactions you want to delete. Note: the *From Date* and *Through Date* fields correspond to the Transaction Date you entered, not the date the fee was posted.
3. Click **Preview Fees** to view the transactions selected for deletion based on your chosen criteria.

4. On the Preview Transactions To Be Deleted page, clear the checkbox for any transactions you want to keep to exclude them from deletion.
5. Click **Delete** to finalize the removal of the selected transaction fees.

6. In the confirmation window, select **Yes, Delete** to finish the deletion process and update all family balances.

Important to Note

The Delete Transaction Fees function will not delete the following types of transactions:

- **ePayments**
  - Credit card and bank draft payments cannot be deleted in bulk for audit reasons; they can be deleted individually by a User with the required permissions.
- **Linked fees**
  - Fees that are partially or fully applied to payments must be deleted individually, which includes unlinking the transactions as part of the process.
- **Tuition fees posted in a batch**
  - Tuition fees posted via the Post Tuition Fees function (Transactions menu) must be deleted using Delete Transactions > Tuition Fees.

- **Refunds linked to payments**
  - Refund transactions linked to payments must be deleted individually, which requires unlinking them during the workflow.