

Text Undeliverable Report

Last Modified on 11/30/2020 11:06 pm EST

Go to the **Reports** (menu) > **Find Reports** > **Email/Text/Marketing** (left menu) > **Text** (tab) > **Text Undeliverable Report** to find messages that were undeliverable due to an invalid phone number or number that does not support text messaging or to find texts that were rejected by the number's phone provider as being suspicious or spam.

Text Undeliverable Report

[← RETURN](#)



This report shows undeliverable phone numbers. [?](#)

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	Phone Number	Type	First Name	Last Name	Attempts	Last Failure	Opt Out
1	+17045558831	Staff	Henry	Higgins	2	3/13/2020 3:34:14 AM	<input type="checkbox"/>
2	+17045550711	Staff	Dianne	Harris	2	3/13/2020 3:34:14 AM	<input type="checkbox"/>
3	+17045554415	Staff	John	Linton	1	3/13/2020 3:34:13 AM	<input type="checkbox"/>

Check the **Opt Out** check box to prevent future texts from being sent to undeliverable numbers.



Save this as a frequently used report! Click the heart (icon)  next to a report name, the heart will change to red  and the report will be listed under the **Reports (menu) > My Reports** for quick and easy access!