

Email Attachments and Images - An Overview

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Emails are an important part of your business. Inserting images and attaching files to emails sent through your Jackrabbit system is made easy with **Jackrabbit files**.

Jackrabbit provides every customer with 1 GB of storage space in our cloud framework, free of charge! Store images, documents, music files, and more here as a **Jackrabbit file** to quickly insert or attach them to the emails you send from Jackrabbit.

You may also wish to use an existing Dropbox account, Jackrabbit has built a tool to make this process easy for you.

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Frequently Asked Questions

Q. *Can I attach a file to an email sent from within Jackrabbit?*

A. Sending attachments in emails can cause an email to be undeliverable due to constraints such as size limitations or virus concerns. For this reason, Jackrabbit offers the ability to link to a file that is stored in the cloud. With this, the 'actual' attachment does not need to be sent with each individual email, email size is kept low, and spam filters are not having to scan the files for viruses. See [Email Attachments and Images](#) for more details on how to link to files and insert images into your emails.

Q. *How do I embed an image into an email sent from within Jackrabbit?*

A. Images that you have uploaded to your Jackrabbit Files can be inserted into emails sent from your system. See [Email Attachments and Images](#) for step-by-step instructions.

*The ability to upload or delete a Jackrabbit File is controlled by two User ID permissions. Go to the Gear (icon) > Settings > Users & Permissions > Select a User > User Permissions (left menu). Search in the User Permission column for **Upload a File** and **Delete a File***
