

Add Items to the Store

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Do you have an existing inventory that you'd like Jackrabbit to import into your system? You can import items via the *Gear (icon) > Set Up > Import Data*. After the import spreadsheet is completed, you can import the data yourself from the same Import Data page or contact imports@jackrabbitech.com so Jackrabbit can do this for you.

Add Items to the Store

1. Go to the **Store** (menu) > **Add Item**. The following information is required for all items added:
 - o Item #/Barcode
 - o Item Name
 - o Item Price
 - o Item Tax Rate
 - o Category 1
 - o Transaction Type
2. Click Save Changes or **Save & Add Another Item** to continue.

Item #/Barcode	<p>Enter the Item #/Barcode. The Item # can be numbers, letters, or a combination of both (15 characters max.). An item can be entered manually or with a Barcode Scanner. If using a Barcode Scanner, put the cursor in the Item #/Barcode box and scan the item's barcode.</p> <p>Jackrabbit recommends that each Item # be unique, however, allowing duplicated Item #'s does provide flexibility.</p> <ul style="list-style-type: none">• You might have one Item # for an item that comes in various colors and sizes. The Item might be created multiple times with the same Item # but each description and price might be different. Example: A sweatshirt has the same Item #/Barcode but comes in both Child & Adult sizes with different pricing. Create the Item #/Barcode twice and include the size in the Item #. Add a description (Sweatshirt - Child / Sweatshirt -Adult) and the correct price.• If the same items are sold at different locations, you can create the Item multiple times with a different description and price as needed. Example: Water bottles have the same Item #/Barcode at all locations. Use the same Item # but enter the location in the Description to differentiate between items (Water Bottle - Loc A, Water Bottle - Loc B, etc.). This will assist you in tracking inventory by location. <p><i>If you do use duplicate Item #'s, keep in mind that it is VERY important that the correct item is selected when posting a fee in order to maintain inventory count accuracy.</i></p>
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Item Name	Enter the name of the item.
Track Qty (Quantity) on Hand	This field allows for inventory management for an item. When set to NoQty on Hand and Re-Order Alert Qty are hidden, and the item will not appear on the Dashboard Alert or report for Re-Order Alert Qty. (See Re-Order Alert Quantity Report .)
Qty on Hand	Enter the number of items in the physical inventory. Enter the beginning quantity for each item. Every time an item is sold, the Qty on Hand will be reduced. Anytime new inventory is received, edit the item (<i>Store menu > Items > click the pencil to open Edit Item pop-up</i>) and increase the Qty on Hand. Whenever an item is returned, the returned quantity of the item will be added back to Qty on Hand.
Description	Enter a description if applicable.
Status	A Store Item can be active or inactive. Change items you are no longer selling to <i>Inactive</i> . This will exclude them from the Search/Select Item screen when making a sale and will also exclude them from the Executive Dashboard Alert <i>Items at or below Re-Order Alert Qty</i> .
Item Price	Enter the price your customers will pay for this item (without tax).
Item Tax Rate	Select the appropriate tax rate from the drop-down list. The drop-down values in the list can be edited if needed from the Gear icon > Settings > General > Drop-down Lists > Item Tax Rates. Note: Contact Support to <i>Submit a Ticket</i> or <i>Live Chat</i> if you need to change tax rates for multiple items. We can save you a ton of time!
Category 1, Transaction Type, Transaction SubType	Select as applicable.
Vendor Vendor Item #	Select a vendor from the drop-down list. The vendor item # is typically the number or code used by the vendor to identify the item and is useful when placing orders.

Item Cost	Enter your cost for the item.
Re-Order Alert Qty	<p>This field helps you with inventory management. When the quantity on hand reaches this number, it's time to order more of the item. For example, if you want to order more logo t-shirts when there are 10 left (quantity on hand). The re-order alert quantity would be 10.</p> <p>Use the <i>Save & Add Another</i> button to continue adding items.</p>

Expand/Collapse All

Frequently Asked Questions

Q. *Can I assign items to a specific store account? I want to sell food through my snack bar (SB), not my pro shop (PS) account.*

A. All store items are available for sale in all store accounts in your system. There is currently no way to restrict the sale of an item to only a specific store account nor is there a way to track inventory separately between store accounts.

If you wish to track your inventory separately you are advised to add a store identifier to the beginning of all of your items. This will allow you to differentiate between the different store items and will make reporting easier with the ability to sort by the identifier.

Q. *Why can I sell an item even if the Quantity on Hand amount is 0 or a negative number?*

A. Jackrabbit assumes that the person is standing in front of you with the item in hand. Therefore, Jackrabbit allows you to make the sale regardless of the Quantity On Hand value.

Q. *How do I increase the Inventory Quantity On Hand?*

A. Edit the Item (*Store menu > Items*). Click the pencil icon next to the item, and enter the new quantity on hand (including new inventory) for the item.
