Get Set Up for Text Messaging with Twilio

Last Modified on 01/17/2024 4:22 pm EST

In order to send text messages using Twilio, you must first set up an account with Twilio and then link it to Jackrabbit using the steps below. **Note:** For clients outside the US and Canada, please reach out to **Jackrabbit Support** if you need help setting up your Twilio account.



An alternative to sending text messages through Twilio, you may want to consider Jackrabbit Plus, a mobile app that is custom-branded for your business, integrates with the Jackrabbit Parent Portal, and supports sending "push notifications."

Expand/Collapse All

- Step 1 Create a Twilio Account
- Step 2 Buy Texting Number(s)
- Step 3 Enable Texting
- Step 4 Designate Notification Email
- Manage Your Twilio Account
- Frequently Asked Questions



To delete one of your texting numbers click the Manage Numbers button on the Text Messages screen (*Gear icon > Settings > General > Text Messages*).