Manage Email Notification Settings (ePayment Receipts)

Last Modified on 12/05/2023 2:30 pm EST

Jackrabbit automatically sends a receipt by email for an approved ePayment. You can also optionally send an automatic email receipt for a declined, voided, or refunded ePayment.

When you are working through the **ePayment Wizard**, the final step is to customize your ePayment receipts. If you have completed the Wizard, access these settings from the *Gear (icon) > Settings > ePayments > ePayment Settings* using the **Manage Settings** (button) in the *Email Notification Settings*.

Expand/Collapse All

⌄ Settings

⌄ Approved Transaction Receipts

⌄ Declined, Voided, and Refunded Transactions Email Notifications

⌄ Who Receives the Email Notifications (Receipts)?

To completely suppress all automatic payment receipts contact Jackrabbit Support and a representative will update your account settings to reflect this.