

Staff Training Options

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Jackrabbit offers multiple training options for you, your staff, and anyone who wants to learn how it can best serve your business!

Jackrabbit Training System (JTS) - self-paced training to help Users master core Jackrabbit features.

Setup Program - an Onboarding Coach will be assigned to you and will walk you through the initial setup.

Virtual Training - Learn Jackrabbit from the Ground Up - step-by-step instructions on how to use all Jackrabbit features.

Webinars - lots and lots of webinars!

Tradeshows - learn one-on-one while you attend a tradeshow.

Onsite Training - we come to your location to answer all your Jackrabbit questions.

**Expand/Collapse
All**

Jackrabbit Training System (JTS)

JTS is intended for any business that wants to offer its staff self-paced training to master the core features of Jackrabbit.

Each lesson includes a quiz that sends results to an assigned email address. Users learn on a designated Jackrabbit system, separate from your own, to allow trainees to practice while working through the lessons without affecting your data. JTS offers all of the following:

- Onboard new staff with lessons organized by User Role to cover Jackrabbit features important to their job function.
- Provide learning and development opportunities to existing staff.
- Strengthen your own understanding of all things Jackrabbit.

[Click here to take a look at the JTS today!](#)

See the [Supervisor Instructions](#) article for information to give your trainee before they hop into the JTS.

Copy and paste this URL to share with your staff:

<https://trainingstaff.jackrabbitclass.com/help>

Setup Program

Jackrabbit is dedicated to setting you up for success. You will be assigned an Onboarding Coach to walk you through the initial setup and is there for you to answer any questions you may have.

[Click here to learn more about the Setup Program.](#)

Getting Started Webinars

Join us to learn how to customize Jackrabbit to fit your business needs. Presented by one of our Onboarding Coaches, this webinar covers the basics to help get you started and maximize your use of Jackrabbit.

Use the links below to register for the upcoming webinars.

[January 16, 2025: Getting Started in Jackrabbit](#)

[February 13, 2025: Getting Started in Jackrabbit](#)

[March 20, 2025: Getting Started in Jackrabbit](#)

[April 10, 2025: Getting Started in Jackrabbit](#)

Virtual Training - Learn Jackrabbit from the Ground Up

Join the Jackrabbit team for a half-day of virtual training! We will cover step-by-step instructions on how to start using all of Jackrabbit's features. Ideal for those who are new to Jackrabbit or anyone who wants to refresh their memory on Jackrabbit's core functionality.

Topics covered include:

- Navigating Jackrabbit
- Families, Students, Classes, including Grids
- Customizing Jackrabbit for your Organization (General Settings)
- Discounting, Prorating & Automation
- Transactions & Financials
- Staff Portal

Did you miss the most recent Foundations Training?

Email training@jackrabbittech.com to receive a link to the recording.

Level Up Webinars

Use the links below to register for upcoming webinars.

[February 11, 2025: ePayments with Jackrabbit](#)

[April 17, 2025: Jackrabbit's Smart Grids](#)

Don't see the webinar you're looking for? Stay tuned every month for an updated list of upcoming webinars!

[Click here for a library of all available on-demand webinars.](#)

Tradeshow Opportunities

Are you traveling to a tradeshow soon? There will be a Jackrabbit training specialist at several upcoming shows. Email training@jackrabbittech.com if you want to set up some time for one-on-one training during a tradeshow.

Dance Life Teacher Conference	July 22, 23, 24	Uncasville, CT
USSSA	September 28, 29, 30	Pheonix, AZ

Onsite Training

Do you need some one-on-one or small-group training? With onsite training, we come to you for a full day or more and answer all your Jackrabbit questions.

Onsite training costs depend on your location and the duration. For a cost estimate [fill out and submit this form](#). If you are located in an area close to where we will be attending a tradeshow, the cost of the training may be lower.
