

# Post Tuition Fees with Parent Portal Enrollments

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Permissions control the ability of your Users to see certain data and take specific actions. Before moving forward review [User Permissions for Posting Tuition Fees](#).

When your organization is using the [Parent Portal](#), and you allow parents to enroll their children in classes through their portal, you have the option to automatically post the tuition fees for those classes to the family's account.

The fees posted will include any [discounts](#) or [prorating](#) you offer based on your Tuition Settings. The calculation also takes into consideration any existing enrollments in the family record and will use that information when applying multi-class and multi-student discounts.



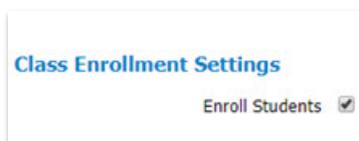
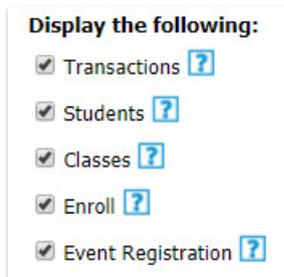
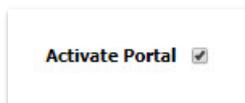
With portal enrollments, no tuition fees will be posted to families with a current [Family Fixed Fee](#) or [Student Fixed Fee](#). The parent is notified that your staff will be reviewing the account and your organization receives a confirmation that advises that a Fixed Fee may need to be updated.

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## Required Settings

There are several settings (Parent Portal and tuition) that must be defined before you can post tuition fees with Parent Portal enrollments. From the *Gear (icon) > Settings > Parent Portal > Settings (tab)*:

- Activate the Parent Portal
- Display classes and enrollment options
- Allow parents to enroll students



From the *Gear (menu) > Settings > Tuition & Discounting > [Tuition Fee Settings](#) > Manage Fee Settings*

(button)

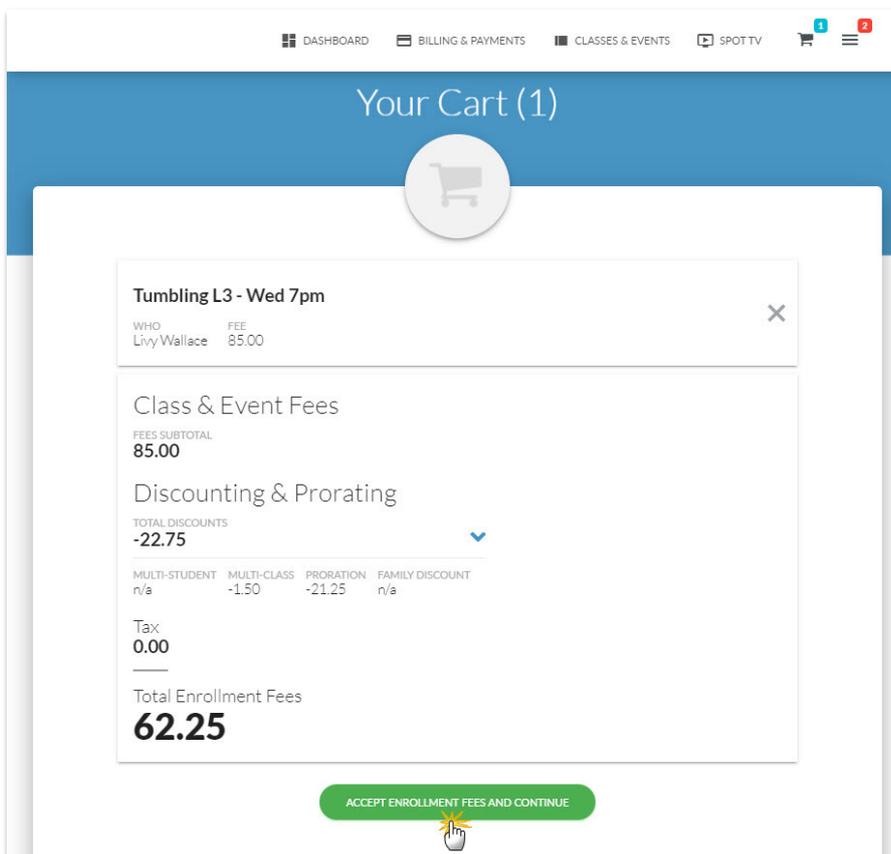
- Manage how and when tuition fees are posted

**TUITION FEE SETTINGS**  
Manage how and when tuition fees are posted to your customer accounts.  
[Manage Fee Settings](#)

## How it Works

Once a parent has finished selecting all classes to **enroll their students** in and has clicked *Checkout Now*, Jackrabbit will calculate the tuition fees.

The parent is then taken to the *Your Cart* page where they are able to review the fees that will be posted to their account.



The screenshot shows the 'Your Cart (1)' page with a navigation bar at the top containing 'DASHBOARD', 'BILLING & PAYMENTS', 'CLASSES & EVENTS', 'SPOT TV', and a shopping cart icon with a '2' notification. The main content area is titled 'Your Cart (1)' and features a shopping cart icon. A modal window displays the following details:

Tumbling L3 - Wed 7pm	
WHO	FEE
Livy Wallace	85.00

**Class & Event Fees**

FEES SUBTOTAL  
**85.00**

**Discounting & Prorating**

TOTAL DISCOUNTS  
**-22.75**

MULTI-STUDENT	MULTI-CLASS	PRORATION	FAMILY DISCOUNT
n/a	-1.50	-21.25	n/a

Tax  
**0.00**

Total Enrollment Fees  
**62.25**

[ACCEPT ENROLLMENT FEES AND CONTINUE](#)

In the example shown above Livy was enrolled in Tumbling L3 through the Parent Portal. She is currently enrolled in another class, therefore a multi-class discount was applied to the tuition fee for Tumbling L3 (her second class). The fee was also prorated because Livy was enrolled in the tumbling class partway through the Billing Cycle.

When the parent accepts the fees, they will see a screen confirmation. The family's account is instantly updated and the tuition fees for the enrollment are visible in the portal and in Jackrabbit.

## Fees in the Parent Portal

The fees are shown in the Parent Portal under *Billing & Payments > Recent Activity*.

The screenshot shows the 'Account' page for Livy Wallace. The 'BILLING & PAYMENTS' tab is selected. The current balance is 606.50. The 'RECENT ACTIVITY' table is as follows:

DATE	TYPE	METHOD	AMOUNT	PAID	BALANCE
03/11/2022	Tuition Fee		62.25		606.50

## Fees in the Family Record

**Family: Wallace**

← RETURN   **SAVE CHANGES**   **DELETE**

Make Sale/Post Fees   Payment   Refund   Statement   Add Student   Add Contact   Archive Family   Family Name   Email   Push Notification   Email Schedules   Merge Family

Summary   Contacts   Classes   Events   Transactions   Billing Info   Misc   Notes (0)   Files (0)

View Transaction History   View Unapplied Credits & Unpaid Fees

Current Balance **606.50**   Legend    FEE/CHARGE    PAYMENT/CREDIT    UNPAID FEE    UNAPPLIED CREDIT

	Date	Type	Orig Amt	Disc Amt	Amt	Unpaid Amt	Balance	Note	Cat1	Student	Class/Event	User
	3/11/2022	Tuition Fee	85.00	22.75	62.25	62.25	606.50	March, Multi-Class Disc=1.50, Prorated=21.25	Gymnastics	Livy Wallace	Tumbling L3 - Wed 7pm	Portal - wallacelivy@gmail.com