

COVID-19 Resources

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We are all in this together! Trying to navigate through the COVID-19 pandemic is a daunting task. Jackrabbit would like to provide you with some resources to help you keep your business going and keep your students happy.

Check back often as this list will be updated as we work through this together.

Jackrabbit Resources

Help Center Articles

We created these articles to answer your concerns and provide you with important information to help you keep your business running.

- [What to Do When the Unexpected Happens](#)
- [Add Access to Online Training in the Parent Portal](#)
- [When the Unexpected Happens - FAQs](#)

Facebook Page

Follow our Facebook page for the latest resources and announcements from our business to yours.

Click the Facebook logo link.

The Facebook logo, consisting of the word "facebook" in white lowercase letters on a blue rectangular background.

Facebook Users Group

We invite our customers* to join our Users Group to learn, stay up-to-date, and connect with other Jackrabbit users. Exchange ideas and strategies with other business owners.

Click the Facebook logo link.

The Facebook logo, consisting of the word "facebook" in white lowercase letters on a blue rectangular background.

**This group is not open to Free Trial accounts.*

<p>YouTube Videos</p> <p>We produced these videos to help you understand how you can use Jackrabbit to stay in touch with your students and keep parents up-to-date. If the need arises to issue credits to your families, there is a video there to help.</p>	<ul style="list-style-type: none"> • Parent Portal Announcements - Insert Links • Account Credits (Non-monetary) Overview • Access to Online Training in the Parent Portal
<p>On-Demand Webinars</p> <p>Click on the webinar title to open and listen to the recorded session.</p>	<p>Virtual Classes: Safeguarding Your Studio <i>(Recorded April 8, 2020)</i></p> <p>Overcoming the Unexpected: Hear from Our Clients <i>(Recorded March 26, 2020)</i></p> <p>Dancing Through Anything <i>(Recorded March 25, 2020)</i></p> <p>Overcoming the Unexpected: How to Get Started <i>(Recorded March 19, 2020)</i></p> <p>New Hiring Practices & 2022 Payroll Budgeting <i>(Recorded December 14, 2021)</i></p> <p>Sean Dever, CPA, and payroll expert will review the <i>Employee Retention Tax Credit (ERTC)</i> designed to help small business owners offset losses associated with COVID-19.</p>

<p>Additional Jackrabbit Resources</p>	
<p>Financial Information</p>	<ul style="list-style-type: none"> • Keep the Money Flowing - Collect ePayments in the Parent Portal • How to Prevent Chargebacks During COVID-19

Jackrabbit Pay Schedule a call with a Jackrabbit Pay™ ePayments specialist today!

ePayment Partners

Contact our ePayment Partners for a no-obligation quote.



Casey Cumming, *Payment Processing Consultant*
C&H Financial Services, Inc.
Toll-Free: 1.855.602.2437x1



Chris Peter, *Sales Account Manager*
SafeSave Payment Services
Phone: 267.369.9729

For more details on our ePayment Partners, see [Contact an ePayment Partner](#).

Other Resources (click an icon in the right column)

World Health Organization (WHO)
Website



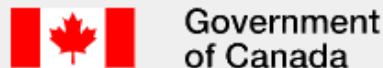
Centers for Disease Control & Prevention
Website
United States



U.S. Small Business Administration
Website - Small Business Loan Resources



Government of Canada
Website - Economic Response Plan



United States Swim School Assn.
USSSA COVID-19 ACTION PLAN (.pdf)



Note: Check your local State, City, County, Town, and Provincial websites for local information.

