

# Discounts for Specific Families - The Options

Last Modified on 06/01/2023 10:43 am EDT

To accommodate unique fee/discount structures, Jackrabbit offers several ways to discount tuition fees for a specific family.

Use the information and examples below to help you decide which option to choose.

<b>Family Discount Rule</b>	<p>Use a <b>Family Discount Rule</b> when the family has a discounting structure that is different than the majority of your families.</p> <p><b>The Family Discount Rule:</b></p> <ul style="list-style-type: none"><li>! is only applicable to classes with a Billing Method of By Class Fee</li><li>! can't be used in conjunction with a Family Fixed Fee</li><li>✓ can be mass-updated for all families with the same rule in the <i>Tuition Settings</i> from the <i>Gear</i> icon &gt; <i>Settings</i> menu</li><li>✓ displays student and class information in the transaction line on the <i>Transactions</i> tab of the <i>Family</i> record and in the transaction history in the Parent Portal</li><li>✓ is a filter option available in <b>All Families</b>, allowing you to search for all of your families that have a discount rule on the <i>Billing Info</i> tab of their <i>Family</i> record</li><li>✓ is based on class enrollment</li><li>✓ will be applied to tuition fees posted during the enrollment process within Jackrabbit</li><li>✓ will be applied to tuition fees posted using Post Tuition Fees (<i>Transactions</i> menu)</li><li>✓ will be applied to tuition fees posted when students are enrolled in classes via the Parent Portal</li><li>✓ can be used in conjunction with a Family Discount</li></ul> <p><b>Example:</b> Your normal discounting structure is 5% off the 2nd class and 10% off the 3rd and higher classes, but you offer a Gold Package membership that offers 20% off the 2nd class and 50% off the 3rd and higher classes. <a href="#">Learn how to work with Family Discount Rules.</a></p>
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<b>Family Discount</b>	<p>When using Post Tuition Fees (<i>Transactions</i> menu), a <b>Family Discount</b> can be applied to the tuition fees for a family that gets a set dollar or percentage discount on their tuition fees.</p> <p><b>A Family Discount:</b></p> <ul style="list-style-type: none"><li>! is not based on class enrollment</li><li>! will not be applied to tuition fees posted during the enrollment process within Jackrabbit</li><li>! will not be applied to tuition fees posted when students are enrolled in classes via the Parent Portal</li><li>! cannot be used in conjunction with a Family Fixed Fee</li><li>✓ can be mass-updated for families on the <a href="#">All Families</a> page using the more actions menu</li><li>✓ is a filter option available in <a href="#">All Families</a>, allowing you to search for all your families with a Family Discount on the <i>Billing Info</i> tab of their <i>Family</i> record</li><li>✓ can be set to expire on a specified date</li><li>✓ can be used in conjunction with a Student Fixed Fee</li></ul> <p><b>Example:</b></p> <p>You give military families \$10 off each billing cycle. This discount will be applied to the tuition fees after all other discounts. <a href="#">Learn how to work with Family Discounts.</a></p>
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<b>Family Fixed Fee</b>	<p>A <b>Family Fixed Fee</b> is for when you want to charge a family <u>set price</u> per billing cycle, regardless of how many or which type of classes their students take, and you are using Post Tuition Fees (<i>Transactions</i> menu).</p> <p><b>Family Fixed Fees:</b></p> <ul style="list-style-type: none"><li>! will group all of the tuition fees into one Category 1</li><li>! are not based on class enrollment</li><li>! are not posted when students are enrolled in classes via the Parent Portal</li><li>! cannot be used in conjunction with Family Discount Rules</li><li>! cannot be used in conjunction with a Family Discount</li><li>✓ can be mass-updated for families on the <b>All Families</b> page using the more actions menu</li><li>✓ is a filter option available in <b>All Families</b>, allowing you to search for all your families with a Fixed Fee on the <i>Billing Info</i> tab of their <i>Family</i> record</li><li>✓ can be set to expire on a specified date</li><li>✓ can be posted during the enrollment process within Jackrabbit</li></ul> <p><b>Example:</b></p> <p>The Barker family helps with cleaning and running the concession stands, and you have agreed that to compensate, they will only pay \$50 per billing cycle regardless of their student enrollment. <a href="#">Learn how to work with Family Fixed Fees.</a></p>
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