
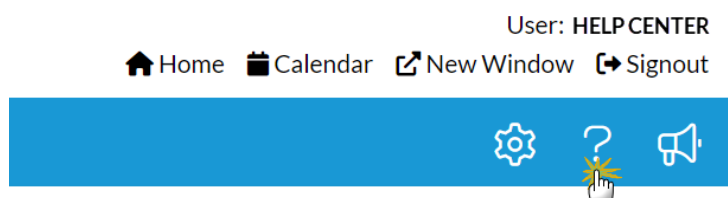


Contact Jackrabbit Support [Share](#)




Last Modified on 09/17/2025 10:24 am EDT

The Jackrabbit Support Team is here to help!

When you are logged into Jackrabbit, click the question mark  button on the top right on any page. This opens a help page and you will be able to select the contact option that works best for you.



Support Contact Options

 Submit a Ticket	<p>Submit a Ticket – Support tickets allow the Support Team to log into your Jackrabbit, research, or re-route your issue to a specialist. Correspondence is through email.</p> <p>Jackrabbit Support is open Monday through Friday 7 am to 9 pm ET.</p>
 Chat with Support	<p>Live Chat – Live Chat is for SIMPLE questions on basic topics.</p> <p>Live Chat is open Monday through Friday from 9 am to 7 pm ET.</p>
 Request a Call	<p>Request a Call – Request a Call is for general questions about Posting Tuition fees, ePayments, Quickbooks, System Review/Checkup Calls, and other concerns you may have.</p> <p>Request a Call is open Monday through Friday from 7 am to 9 pm ET.</p>



If you can't log in to Jackrabbit to access the help page for support, send an email to the Support team at support@jackrabbittech.com.