## Update my 30-day Free Trial to a Jackrabbit Subscription

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When you are ready to move from your 30-day free trial to a paid Jackrabbit subscription, the Jackrabbit Billing Team will need you to confirm and submit your business information and agree to Jackrabbit's terms and conditions.

Click the green Sign Up button on the Main Menu to supply this information to the Billing Team.

This will open up the Subscribe form, where you can enter the required information.

The Trial Expires counter on the Main Menu reminds you how many days you have left in your free trial.

You will likely have entered a bunch of information into your Free Trial, and you want to keep it. When you use the Sign Up option, the Billing Team will convert the Trial of Jackrabbit to a subscription without losing your data!

When you subscribe, the form will ask if you have an existing account.

This helps us locate your Free Trial account using any User ID you've created, allowing us to seamlessly import your data so you can continue where you left off.

## **Frequently Asked Questions**

**Q.** Our current data has significantly changed from when we started the Free Trial. What should I do?

**A.** We can "delete out" the previously imported data. Then, you can send us updated files, which we will import as part of our free import service.

info@jackrabbittech.com, and your Free Trial will be extended so you can log in and use the **Sign Up** option.

