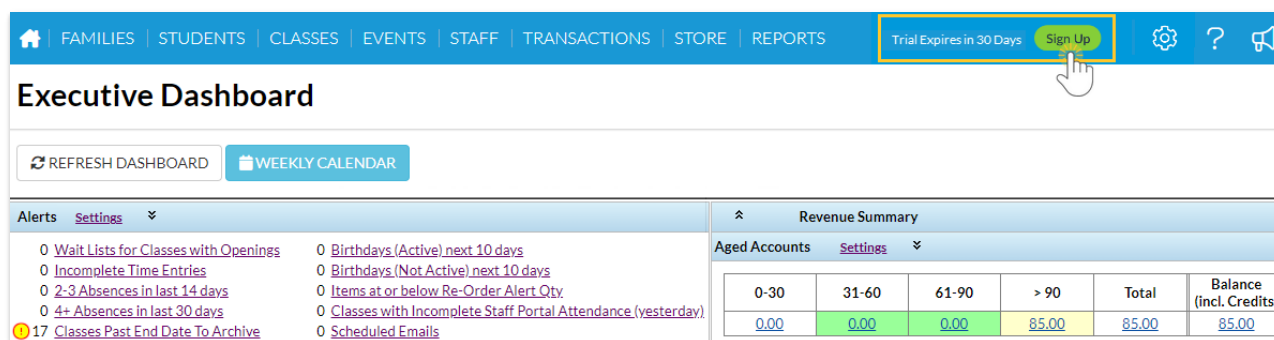


Update my 30-day Free Trial to a Jackrabbit Subscription

Last Modified on 11/03/2022 9:42 am EDT

When you are ready to move from your 30-day free trial to a paid Jackrabbit subscription, the Jackrabbit Billing Team will need you to confirm and submit your *Business Information* and agree to Jackrabbit's *Terms and Conditions*. To supply this information to the Billing Team, click the green **Sign Up** button on the Executive Dashboard.



Executive Dashboard

REFRESH DASHBOARD WEEKLY CALENDAR

Alerts Settings

- 0 Wait Lists for Classes with Openings
- 0 Incomplete Time Entries
- 0 2-3 Absences in last 14 days
- 0 4+ Absences in last 30 days
- 17 Classes Past End Date To Archive
- 0 Birthdays (Active) next 10 days
- 0 Birthdays (Not Active) next 10 days
- 0 Items at or below Re-Order Alert Qty
- 0 Classes with Incomplete Staff Portal Attendance (yesterday)
- 0 Scheduled Emails

Revenue Summary

Aged Accounts Settings

0-30	31-60	61-90	> 90	Total	Balance (incl. Credits)
0.00	0.00	0.00	85.00	85.00	85.00

This will open up the *Sign Up* form where you can enter the required information.



The *Trial Expires* counter on the Executive Dashboard reminds you how many days you have left in your free trial.

You will likely have entered a lot of information into your Free Trial and you don't want to lose it! When you use the **Sign Up** option, the Billing Team will convert the Trial database to a subscription without you losing any of your data!

Jackrabbit Software — Sign Up

Your business is responsible for the following: Connectivity to the Internet (High-Speed DSL or Cable internet is recommended), and use of Microsoft Internet Explorer 8.0 or higher, Google Chrome, or Firefox for Windows or Mac.

Complete the following form

Step 1 — Business Information

* Business Name

* Phone

Do you have an existing (trial/past) account?

☒ Yes ☐ No

Is the business part of a corporate franchise who has an agreement with Jackrabbit?

☐ Yes ☒ No

Enter any UserID below.

(Have an account, but don't know a UserID? Please put "Forgot ID" in the UserID box above.)

Leave this as the default of "Yes". You will be accessing this form from within your Free Trial database.

Enter any User ID that you have added to your database.

Note: Do not create a new Free Trial on our brochure site (jackrabbitclass.com), as this is intended for clients who have not had a Free Trial, and it will create a brand new database without your data.

Expand/Collapse
All

✓ Frequently Asked Questions

If your Free Trial has expired, and you wish to move to a Jackrabbit subscription, email our Onboarding Team at info@jackrabbittech.com and one of our Reps will get your Free Trial extended so that you will be able to login and use the **Sign Up** option.