

Schedule Makeups in the Parent Portal

Last Modified on 12/21/2022 8:54 pm EST

When you track absences in Jackrabbit ([vs. tracking attendance](#)) and offer makeups, you can allow parents to schedule makeup classes through their Parent Portals.




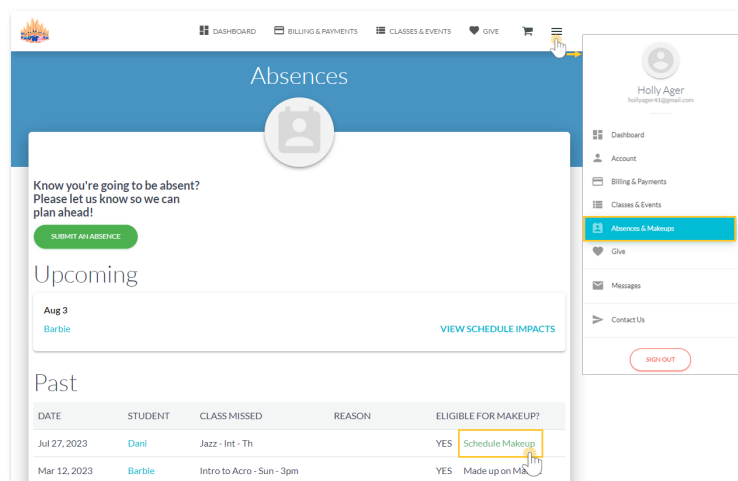
There are several settings that control absences in the Parent Portal. [Review these settings.](#)

Share this great video we have included in our [email templates](#) (#137 & #138) to help you introduce your families to this amazing feature!

Schedule a Makeup for a Past Absence

Parents can schedule makeups from the **Absences & Makeups** page in the Parent Portal following these steps:

1. From the *Menu (icon)* , select **Absences & Makeups**.
2. In the *Past* section, locate the absence to be made up and click **Schedule Makeup**.



DATE	STUDENT	CLASS MISSED	REASON	ELIGIBLE FOR MAKEUP?
Jul 27, 2023	Dani	Jazz - Int - Th		YES Schedule Makeup
Mar 12, 2023	Barbie	Intro to Acro - Sun - 3pm		YES Made up on Ma

A window opens with the absence information, the student's name, and the available makeup classes (max of 100 classes displayed).

3. Click to **Select** the desired makeup class.
4. Click **Submit**.

Note: The system performs a final check to be sure the class is still available. If the class is no longer available a message "This class is no longer available for a makeup" pops up and the **Select** button is disabled. A different class will need to be selected.

Makeup for:
Jul 27, 2023 Dani
Jazz - Int - Th

8 SPOTS LEFT!
Fri Aug 4, 2023 @ 7:00pm
Jazz - Int - F
Main w/ Ms. Dianne


SELECTED

1 SPOTS LEFT!
Fri Aug 4, 2023 @ 8:00pm
Intro to Acro
Main w/ Lisa Olson

SUBMIT
CLOSE

If a Makeup success message has been created in the [Parent Portal Absence & Makeup Settings](#), it will display to confirm the submission of the makeup.

5. Click **OK** to return and close out the window.



Makeup Scheduled

Your makeup has been successfully scheduled! Please make a note of your makeup class date and time. We require 3 days notice if you need to cancel the makeup.

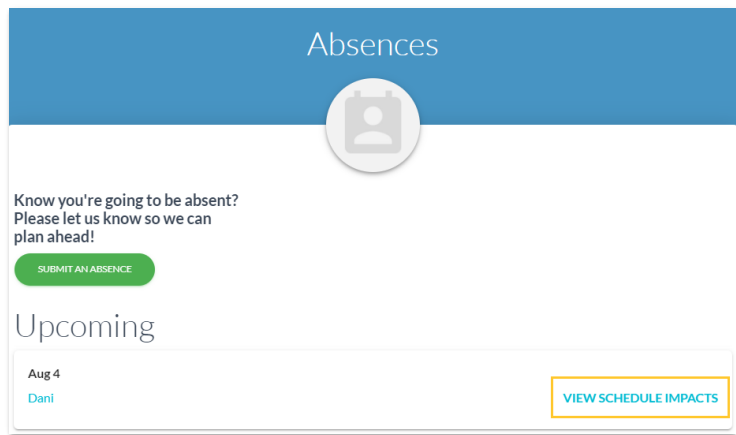
OK

Schedule a Makeup for an Upcoming Absence

When [scheduling an absence in the portal](#), parents can schedule a makeup at the same time, if permitted according to the *Makeup scheduling rules* defined in the [Parent Portal makeup settings](#).

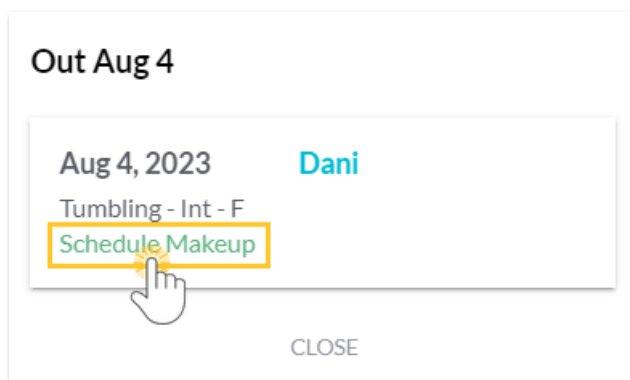
When an absence has been submitted in the Parent Portal, the parent is returned to the **Absences & Makeups** page, and the scheduled absence appears in the *Upcoming* section.

1. Click **View Schedule Impacts** to see the classes that will be missed due to the absence.



A window opens with the absence information and the student's name.

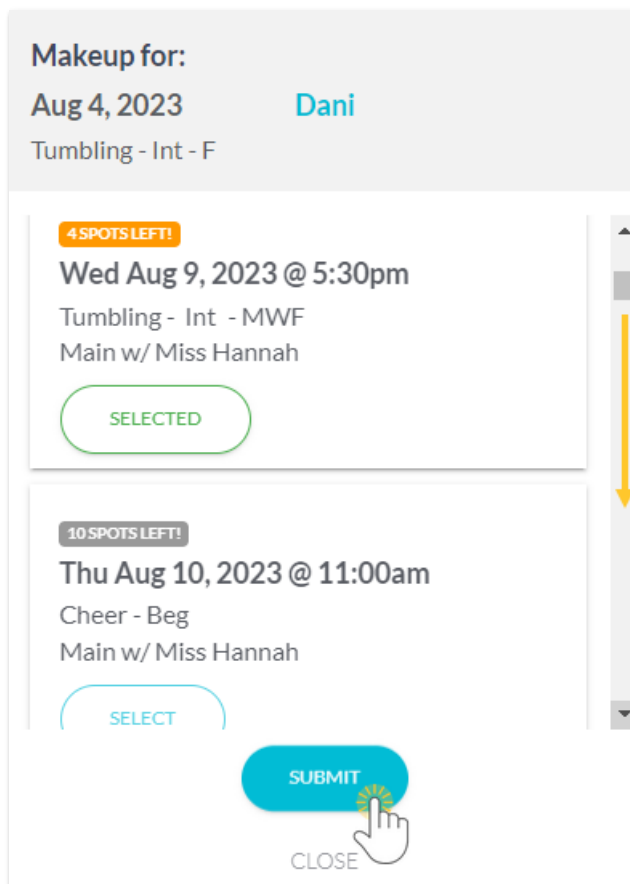
2. Click **Schedule Makeup**.



A window opens with the absence information, the student's name, and the available makeup classes (max of 100 classes displayed).

3. Click to **Select** the desired makeup class.
4. Click **Submit**.

Note: The system performs a final check to be sure the class is still available. If the class is no longer available a message "This class is no longer available for a makeup" pops up and the **Select** button is disabled. A different class will need to be selected.



If a Makeup success message has been created in the [Parent Portal Absence & Makeup Settings](#), it will display to confirm the submission of the makeup.

5. Click **OK** to return and close the window.



Makeup Reminders

Your makeup has been successfully scheduled! Please make a note of your makeup class date and time. We require 3 days notice if you need to cancel the makeup.

OK