Set the Reply Email for the Staff Portal

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By default, replies to emails sent through the Staff Portal are directed to your organization's email address (Gear icon > Settings > General > Organization Defaults). If you prefer replies to be sent directly to the instructor who sent the email, update the reply email address in their Staff record.

- 1. Go to the instructor's Staff record and select the **Portal Settings** tab.
- Scroll to the Manage Activities Tab section.
 Note: Ensure the instructor's *Allow staff person to send emails* setting is set to Yes.
- 3. Select **Staff person's email** in the *Email replies sent to* setting to direct replies to the instructor's email.