

Troubleshoot classes missing from the Parent Portal after enrollment [Share](#)

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Issue/Question

Why doesn't a class show in the Parent Portal even though I enrolled the student?

Cause

The Display in Portal Student Schedule setting on the Summary tab of the Class record was set to No, which was hiding the class from the Parent Portal.

Resolution

On the Summary tab of the Class record, set the **Display in Portal Student Schedule** setting to Yes.

If this setting is set to No, the class is hidden from the student's schedule in the Parent Portal. As well, the class will not be available for Self Check-in.
