Appointment times not available when booking in Jackrabbit

Issue/Question

I'm unable to select the student's preferred date and time when booking an appointment. Why isn't the time available?

Resolution

When troubleshooting an unavailable date or time for an appointment, check the following:

- Is the student scheduled for a class or event at the same time?

- Has the student scheduled an absence during that time?

- Has the student booked a Makeup Class at the same time?

- Is the preferred date marked as a Closed Date in the system?

If any of these apply, adjust the student's schedule or select a different date/time for the appointment.