Prevent parents from dropping classes through the Parent Portal share

Last Modified on 10/30/2025 1:50 pm EDT

Issue/Question

How do I make sure that parents are not able to drop or request a drop through the Parent Portal?

Environment

Jackrabbit Application

Resolution

To prevent parents from submitting drop requests for a specific class, go to the Summary tab of the Class record and set the **Allow Portal Drop Requests** setting to No. Update this setting for multiple classes at once from the Classes > Edit All Classes page.