Enter hours for a past date in the Staff Portal

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Issue/Question

If my staff did not enter their hours in the portal for a specific day, how can they bring up that date to do so?

Resolution

If the Staff Members' Time Entry Method is set to Manual or Total hours, they can adjust hours for previous dates:

- 1. Log in to the Jackrabbit Staff Portal and go to the My Time Card tab.
- 2. Open the Time Filters using the arrow.
- 3. Select a Pay Period or enter a specific date range and select Go.
- 5. Click the arrow to expand the date in question and make your changes.
- 6. Choose Save.