Class not showing in the Find Classes section of the Parent Portal Share

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Issue/Question

I've just opened a new session of classes, but my parents are not seeing them in the Parent Portal when they try to find classes to enroll their kids in.

Environment

Jackrabbit application

Resolution

A setting on the Class record manages class visibility in the Find Classes (Parent Portal). The setting must be set to Yes for the class to display.

- 1. Go to the Class record > Summary tab.
- 2. Set Allow Portal Enrollment to Yes.
- 3. Save Changes.

To edit this setting for a entire session of classes at once, use Edit All Classes.

See Class not available online for other online class visibility and enrollment issues.