

Class not showing in Online Registration or the Parent Portal [Share](#)

Last Modified on 12/09/2025 12:08 pm EST

Issue/Question

Why is a class not showing up in my Online Registration form or the Parent Portal?

Environment

Jackrabbit application

Resolution

When a class passes its end date, it will no longer display in your Online Class Listings tables or in the Find Classes section of the Parent Portal.

To edit the last day of a class:

1. Go to the **Class** record > **Summary** tab.
2. Adjust the **End Date** to a future date.
3. **Save Changes**.

To edit this setting for multiple classes at once, use [Edit All Classes](#).

See [Troubleshoot classes not available online](#) for other online class visibility and enrollment issues.
