

Class not showing in a student's schedule in the Parent Portal [Share](#)

Last Modified on 12/09/2025 12:10 pm EST

Issue/Question

Why doesn't a class show in a student's schedule in the Parent Portal even though I enrolled the student?

Environment

Jackrabbit application.

Resolution

A setting on the Class record manages class visibility in the My Schedule section of the Parent Portal. The setting must be set to Yes for the class to display.

1. Go to the **Class** record > **Summary** tab.
2. Set **Display in Portal Student Schedule** to Yes.
3. **Save Changes**.

To edit this setting for the entire session of classes at once, use [Edit All Classes](#).

See [Class not available online](#) for other online class visibility and enrollment issues.
