Parents can see a class online but can't register for it Share

Issue/Question

Why can parents see a class online but can't register for it?

Environment

Jackrabbit application

Resolution

A setting in the Class record controls whether parents can register in the class from the Online Class Listing Tables. The setting must be set to Yes for the Register link to be available for the class.

1. Go to the **Class** record > **Summary** tab.
2. Set **Allow Online Registration** to Yes.
3. **Save Changes**.

To edit this setting for the entire session of classes at once, use Edit All Classes.

See Troubleshoot classes not available online for other online class visibility and enrollment issues.