

Remove ACH as an accepted Payment Method in Jackrabbit [Share](#)

Last Modified on 12/23/2025 2:54 pm EST

Issue/Question

I need to remove the option to use ACH as a payment method. We only accept debit/credit cards.

Resolution

There are two settings in Jackrabbit that control which payment methods are accepted during Online Registration and Parent Portal enrollment.

To remove ACH as an accepted payment method:

1. Go to the **Gear** icon > **Settings** > **ePayments**.
2. Under Credit Card & Bank Account Settings, select **Manage Settings**.
3. From the left menu, select **Online Registration Settings**.
4. Set **Bank account required?** to No (Hide Field) and **Save Changes**.
5. From the left menu, select **Parent Portal Settings**.
6. Select **I only accept credit/debit card payments** and **Save Changes**.

⚙ Required [User Permission](#): ePayments Settings
