

Scheduled makeup date is showing in red [Share](#)

Last Modified on 12/17/2025 5:00 pm EST

Issue/Question

I have scheduled a makeup for a child, but the date is in red. Can you explain why? Will this cause a problem?

Resolution

The makeup appears in red because the scheduled makeup date is after the makeup's expiration date. When a makeup is scheduled beyond its expiration, Jackrabbit highlights the date in red to indicate it is no longer valid based on the current expiration setting.

If you hover over the red date, a pop-up message will appear explaining that the makeup has expired.

This red text is a visual warning only and does not prevent the makeup from being scheduled or attended. You only need to take action if you want to enforce a policy around makeup expiration dates. To do so, you can update the Makeup Expiration Date to a valid date or reschedule the makeup within the allowed window.
